Installation and Quick Start Guide

The AlphaNet IDH4 Series Embedded DOCSIS Transponder allows monitoring of Alpha power supplies through existing cable network infrastructure. Advanced networking services provide quick reporting and access to critical powering information.

The IDH4 Series utilizes Simple Network Management Protocol (SNMP) and Management Information Bases (MIBs) to provide network status monitoring and diagnostics. A Web interface enables authorized personnel direct access to advanced diagnostics using a common Web browser. No custom software is required.

This guide addresses the two models of the IDH4 Series.

IDH4X DOCSIS Transponder



Item	LED or Connector	Status	Behavior	Indication		
1		N/A	OFF	No power or malfunctioning IDH4 Series		
		0.001	ON	Reset of the IDH4 Series is in process		
	ALM/RDY: Alarm and	GRN	BLINKING	Normal operation		
	Ready	RED	Blinking more OFF than ON	Minor Alarm		
			Blinking more ON than OFF	Major Alarm		
	REG: Upstream ranging and registration lock	GRN	OFF	No power, upstream frequency undetermined		
2			BLINKING	Power on, downstream locked, upstream frequency ranging, DHCP request in progress		
			ON	CMTS registration completed		
	DS: Downstream RF	GRN	OFF	No power / downstream carrier		
3	Carrier detection and		BLINKING	Power on, downstream carrier frequency searching		
	lock		ON	Downstream carrier lock		
			OFF	No Ethernet communications activity		
4	ACT: CPE Activity status	GRN	BLINKING	Momentary flashes during CPE communications via the Ethernet Craft port		
F		GRN	OFF	No Ethernet link		
5	LINK: OPE LINK STATUS		ON	Link on Ethernet Craft port		
	RF Rx/Tx Power Level Indicator	TRI	OFF	No RF detected		
6			Blue	Rx/Tx Power at a warning level as set within the SCTE- HMS Property Table		
0			Green	Rx/Tx RF Power level within tolerance		
			Red	Rx/Tx Power at an alert level as set within the SCTE-HMS Property Table		
		GRN	OFF	No AlphaBus Communications		
7	COM: AlphaBus communications		BLINKING	Momentary flashes - AlphaBus Port communications active		
			ON	Battery string(s) connected correctly		
8	BAT A/B	GRN	OFF	Battery string(s) not connected correctly		
9	BAT A/B Connector					
40			ON	Battery string(s) connected correctly		
10	BAT C/D	GRN	OFF	Battery string(s) not connected correctly		
11	BAT C/D Connector					
12	RST: Reset buttton					
13	ENV: Environmental Control connector					
14	TPR: Tamper Switch connector					
15	ETH: Ethernet connection					
16	RF Connection					
17	COM: AlphaBus Communications connector					
18	CM, CPE MAC Address label					

Fig. 1, IDH4X Transponder Front Panel Indicators and Connectors



Item	LED or Connector	Status	Behavior	Indication		
1	ALM/RDY: Alarm and Ready	N/A	OFF	No power or malfunctioning transponder		
		GRN	ON	Transponder reset in process		
			Steady Blinking	Normal operation		
		RED	Blinking more OFF than ON	Minor Alarm		
			Blinking more ON than OFF	Major Alarm		
2	REG: Upstream ranging and registration lock	GRN	OFF	No power, upstream frequency undetermined		
			BLINKING	Power on, downstream locked, upstream frequency ranging, DHCP request pending		
			ON	CMTS registration completed		
	DS ⁻ Downstream RF	GRN	OFF	No power / downstream carrier		
3	Carrier detection and lock.		BLINKING	Power on, downstream carrier frequency searching		
			ON	Downstream carrier lock		
	ACT: CPE Activity status	GRN	OFF	No Ethernet communications activity		
4			BLINKING	Momentary flashes during CPE communications via the Ethernet Craft port		
-	LNK: CPE Link status	GRN	OFF	No link		
5			ON	Link on Ethernet Craft port		
	RF Rx/Tx Power Level Indicator	TRI	OFF	No RF detected		
6			Blue	Rx/Tx Power at a warning level as set within the SCTE-HMS Property Table		
			Green	Rx/Tx RF Power level within tolerance		
			Red	Rx/Tx Power at an alert level as set within the SCTE-HMS Property Table		
7	RST: Reset buttton					
8	ENV: Environmental Control connector					
9	TPR: Tamper Switch connector					
10	ETH: Ethernet connection					
11	RF Connection					
12	CM, CPE MAC Address label					

Note: The IDH4L requires the XM3 Smart AlphaGuard (SAG) option for individual battery voltage measurements.



Overview



For units in service, backup battery power will not be available during this procedure.

IDH4 Series installation and setup is comprised of three basic steps:

- 1. **Configuring the Network:** Provisioning the DHCP Server with the transponder's MAC address and assigning it a DOCSIS Configuration File.
- 2. Setting Options: The IDH4 Series is designed for out of the box, "plug and play" operation, but non-default settings such as SNMP trap destination addresses may be required for the Network Management System (NMS). SNMP trap addresses can be set automatically via the DOCSIS Configuration File per RFC 4639, while IDH4 Series proprietary options may be set through type-11 TLV entries. The SCTE-HMS and Alpha MIBs may need to be compiled into a MIB browser before it can be used to monitor or set transponder and power supply parameters. *Refer to the IDH4 Series for XM3 Technical Manual (Alpha p/n 746-257-B5) for details.*
- 3. **Installation:** Field Installation of the IDH4 Series into the power supply, connecting the RF Cable, battery sense wire harnesses (IDH4X only), Environmental, Tamper switch, Ethernet, and verifying operation.

These steps can be performed independently of one another. However, configuring the network prior to field installation will allow the installation to be verified while personnel are still on-site. Performing field installation before network configuration might result in additional field service calls to correct mistakes.

Installation / Replacement Procedure

1. Before removing the Inverter Module (IM), verify the power supply device address is correct.

The power supply device address must not be set to zero and no two power supplies monitored by a single IDH4 Series can have the same address. Power supplies must have 1, 2, 3, 4 or 5 as an address.

To verify the power supply's address, go to the LCD display on the inverter module and enter the "PWR CNFG" menu. Scroll to the "Device Address" menu item and verify the device address is set to something other than 0 (Zero).

2. Switch OFF the Inverter Module battery breaker.

NOTE:

With the battery breaker in the OFF position, the power supply will not go into inverter mode.

- 3. Unplug all Inverter Module connections (e.g. battery cable, remote temperature sensor).
- 4. Loosen the two Inverter Module thumbscrews.
- 5. Slide the Inverter Module out of the power supply.
- 6. If the Inverter Module is equipped with a communication module, remove it by loosening the two Phillips captive screws.

Installation / Replacement Procedure, continued



Fig. 3, Captive Screw Locations

- 7. Line up the 18-pin mating connectors on the IDH4 Series and the XM3-HP Inverter Module. Gently push the IDH4 Series into the Inverter Module until the 18 pin mating connector is properly seated.
- 8. Fasten the IDH4 Series to the Inverter Module by tightening the two captive screws. It is recommended that the screws be tightened alternately, a few turns at a time so the transponder aligns in parallel to the Inverter Module.



Fig. 4, The 18-pin Connector



Fig. 5, Connecting the Transponder to the Inverter Module

- 9. Reinstall the Inverter Module and tighten the two thumbscrews. Make front panel connections (tamper, temperature sensor, battery sense, RF, etc.).
- 10. If not yet done, record the cable modem MAC address from the front of the unit and report it to the network manager for network provisioning. For Dual IP applications, the CPE MAC address should also be recorded.

Connecting the RF Drop



Install a grounded surge suppressor (Alpha P/N 162-028-10 or equivalent) to protect equipment from overvoltage.

Connect the RF drop according to the diagram below. The RF drop must have a properly installed ground block in the power supply enclosure. Recommended downstream RF level is 0 dBmV. Connect any other front panel connections at this time (e.g. battery strings, tamper switch).



Fig. 7, System Interconnection Diagram

Initial Startup and Test / Returning the Unit to Service

- 1. Verify the power supply AC plug is connected into the AC outlet.
- 2. Switch Inverter Module battery breaker ON.
- 3. The IDH4 Series Status LEDs will all blink in unison upon initial power up. The RDY LED will then begin blinking steadily indicating normal processor activity.
- 4. Verify the DS and REG LEDs are on solid. This verifies the Communications Module has registered an IP address on the network.
- 5. Verify the RF LED is solid Green, indicating Upstream and Downstream Power is within the default specified range and the Upstream RF Power is below the recommended +50 dBmV.
- 6. Verify no XM3 alarms are active.

RF Power Default Values						
LED Color	Rx Range (dBmV)	Tx Range dBmV)				
Green	+10 to -10	0 to +50				
Blue	+15 to +10 and -10 to -15	+50 to +55				
Red	>+15 and <-15	>+55				

Table 1, RF Power Default Values

Test Connection

With the IDH4 Series used in conjunction with the XM3-HP power supply, network connectivity can be verified via the COMM menu on the XM3-HP Smart Display.

Connect a computer's network port to the transponder's Ethernet port using a standard network cable. Launch an Internet browser and enter 192.168.100.1 into the address. The transponder will return the Web page shown below. The General Configuration page shown below will appear and display connectivity, power levels, and power supply status information such as alarms, output voltage, output current, and individual battery voltages. System Name, System Location, System Contact and Common Logical ID may be edited on this page; when prompted for a User Name and Password, use "Alpha" and "AlphaGet".



Fig. 8, General Screen

(data values shown for illustration purposes only)

Alpha Technologies Inc.	Alpha Technologies Ltd.	Alpha Technologies Europe Ltd.	Alpha Technologies GmbH	AlphaTec Ltd.	AlphaTEK ooo	Alpha Technologies
3767 Alpha way	7700 Riverfront Gate	Twyford House, Thorley	Hansastrasse 8	339 Saint Andrews Street	Knokniovskiy Pereulok 16	Suite 1903, Tower 1
Bellingham WA 98226	Burnaby BC V5J 5M4	Bishop's Stortford,	D 91126 Schwabach	Suite 101 Andrea Chambers	Stroenie 1 Office 403	33 Canton Road, Kowloon
USA	Canada	Hertfordshire	Germany	3307 Limassol	109028 Moscow	Hong Kong, China
Tel: +1 360 647 2360	Tel: +1 604 436 5900	CM22 7PA	Tel: +49 9122 79889 0	Cyprus	Russia	Tel: +852 2736 8663
Fax: +1 360 671 4936	Fax: +1 604 436 1233	United Kingdom	Fax: +49 9122 79889 21	Tel: +357 25 375675	Tel: +7 495 916 1854	Fax: +852 2199 7988
		Tel: +44 1279 501110		Fax: +357 25 359595	Fax: +7 495 916 1349	
		Fax: +44 1279 659870				

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